

ABSTRACT

A network for providing a telecommunications service with automatic speech recognition to a telecommunications user, including a switch in communication with a telecommunications device associated with the telecommunications user for detecting a terminating trigger specific to the telecommunications service in response to an incoming communication to the telecommunications device from a calling party, and an intelligent resource server in communication with the switch for receiving the incoming communication from the switch, for placing an outgoing communication to the telecommunications device via the switch, the outgoing communication including an audible message identifying the calling party, and for automatically recognizing a predetermined keyword spoken by the telecommunications user in response to the outgoing communication.